Transparency and Accountability are one of Lutheran World Federation's core values. We are committed to accountability in our programming processes and in decision making. We strive to be accountable to the persons of concern, partners and donors. LWF is an active member of CHS (Core Humanitarian Standard) and is always in the fore-front advocating for the rights and entitlement of disaster-affected populations.

On the 19th of September, 2018 we launched The “Walk The Talk – Say No To Fraud” Campaign at the Lizza-Hua Hall in Kakuma-3 that was attended by over 400 participants both from the host and the refugee community with the main aim of educating the right holders plus the public on fraud and their entitlement. The campaign ran through to the 28th of September 2018 with an integrity walk starting from Kakuma-1 to the Peace Centre – Kalemchuch and thereafter a closing ceremony marking the end of the campaign. Fraud and Corruption has been the subject of talk over years in many countries and especially here in Kenya today. The impact cuts across the whole world and it’s adverse effects are directly felt by those who fall victim.

“The fight against corruption is a collective responsibility, there must be zero tolerance to corruption so join us and let us work together to fight fraud” said Mr. Collins Onyango, Area Manager-LWF Kakuma as he launched the campaign.

Partner agencies including; UNHCR, DCA, RAS, EU-Humanitarian Aid, COS, ALWS and BPRM sponsored the campaign and joined in affirmation to the message: There is no excuse to fraud. FilmAid International came in to show case anti-fraud clips produced locally during the event.

#WalkTheTalk  
#SayNoToFraud  
#Integrity  

[Integrity Walk 2018]

Uphold The Rights Of The Poor and Oppressed!
“The campaign will still be underway if people continue abusing power. Everyone should know that there is a price to pay if you are corrupt. It is shameful to use power to exploit those that are less privileged. Say no to corruption,” said Sukru Tayyar-HSO UNHCR Kakuma.

“The humanitarian agencies don’t negotiate with fraud perpetrators because that infringes the commitment one has in their work. It is then imperative and a demand for us to ensure that no humanitarian staff is involved in fraud,” said Saara Vuorensola-Barnes, Country Representative-LWF Kenya, who then gave the milestones that LWF has achieved as an organization on transparency and accountability over the years.

LWF provides the community with a safe and confidential system to send and receive feedback on services offered to both refugees and members of the host community. Feedback is channelled via Toll-free lines 0800 721 330 (voice) and 22128 (text messaging) in partnership with Transparency International, walk-in clients and also through focus group discussions with members of the community. LWF has well-trained staff dedicated to handling feedback in accordance with our policies.

*All feedback is treated with utmost confidentiality!*